**Home for Good: addressing housing and homelessness in the Moreton Bay region**

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<th>PIR Agency:</th>
<th>Neami</th>
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<td>Date:</td>
<td>Date range 4/2/2015 to end 2015</td>
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| Key issue(s) | The system gap of lack of affordable housing causes homelessness which means that some people in the region are living rough in public space, staying with friends ‘couch surfing’ and not able to access suitable accommodation. A number of these people will not move from the local area to inner city accommodation options (boarding houses, crisis homeless shelters etc, as they have family or community supports here. There is no formal pathway to access homeless services or any crisis shelter in the local area. The predicted population growth in the local area by 2030 of 50,000 indicates these issues will increase. |

| Main Objective(s) | 1. Contribute to the development of appropriate, sustainable, and cost effective plans and services to respond to housing and accommodation need.  
2. Identify gaps in and support coordination of service delivery.  
3. Advocate, inform and influence planning |

| Summary of Impact or Result | The impact of the SF’s engagement with the Moreton Bay Housing and Homeless network is measured in 2 main outcomes. The SF was involved in the Home for Good QCOSS sponsored project to measure the number of homeless in the Moreton Bay Local Government Region. There was also involvement with regular planning meetings to provide housing options for people identified in the Home for Good Project registration process from 13-19th October 2015. In addition, SF was involved in organisation and implementation of the Reconnect event held at Petrie on the 7th August 2015. Since those events the SF has attended regular network meetings. This network continues to operate in the region and is hoping to focus more on advocacy and influence with Government and non-government agencies to address perceived needs in the community. SF contributed to a consultation with government representatives for the Working Together For Better Housing and Sustainable Communities Consultation paper released in March 2016 |

| Context | |

| Stakeholders/Partnerships | Partnerships and collaborative activities involved many different agencies. There are about 40 people on the Network contact list. They represent Government agencies such as Centrelink, Department of Housing and Public Works and prominent NGO’s, like Aftercare PIR, Open Minds PIR, Coast to Bay Housing, BRIC Housing, KEIHS, Mercy services, Chameleon house and more. |

| Project Management | The Network is currently being led by Encircle providing administrative support. The chair of the network can move from agency to agency at each meeting. The Network early in 2015 articulated Network goals and action plan see attached documentation.  
In 2016, this action plan for the year is not yet completed.  
- One part of the action plan was not completed due to lack of resources. This activity; formation of a Real Estate Working group to increase the number of local agencies prepared to work locally to sustain |
tenancies. Hopefully to interact with renting agencies at an earlier point to Identify any issues that occurred due to the adopted approach, or any suggestions for improvement

Description of Activities

Outcomes of the activities have included:
Completion of Homeless registration in Moreton Bay Local Government area, to assess level of homelessness in region. The registration counted 120 people including children, average age 25.5, 63% male 37% female, the ATSI population was over represented and about a third of people registered were sleeping rough.
Complexity of care was high. Over 63% reported they had not sought help for psychological, physical and emotional trauma and abuse. See attached QCOSS report.
Housing Reconnect event took place at Petrie on 7th August 2015. 24 Agencies attended and provided services and information, the number of people who attended that were homeless was not counted.
The Working Together discussion paper to which SF and other members contributed is attached below.
Continued meeting of network through 2016.

Project Impact

Key highlights of the Home for Good project were that about 89 people women, men and children were housed as a result of the Homeless registration process and Case Co-ordination approach.
The Working Together discussion paper currently circulating in the Community provides a shared foundation of understanding from which changes to the affordable housing and homeless system might be activated. highlights and innovations
The Network continues to work on housing and homeless issues in Moreton Bay area.

Lessons Learned

The Home for Good project highlighted issues with short time lines, also without sufficient funding and resources and project support, this project would not have been possible. The budget and allocations were adequate but the project was only possible with the commitment of NGOs in the area for workers to commit time and some additional financial obligations.
The Reconnect project highlights that we need in the community to diligently survey and assess attendees to community event like Reconnect to support further such activities.
The key barriers and challenges and limitations which hindered Network activities included a lack of a homelessness pathway for homeless people in this region and the lack of short term local crisis accommodation. implementation of the system reform project?
Local agencies that know each other well and already had established relationships formed the foundation of the network and the Home for Good and Reconnect activities. Often these shared relationships helped to inform the Government discussion paper more effectively as lots of the information informing the process had been shared already.
More affordable housing would assist in supporting homeless people.
The critical elements that supported effective implementation of the project was the community driven agreement stakeholders to engage in these activities.

Appendices

See attached final report on Home for Good information collected in Moreton Bay Local government area:
Moreton Bay Registry Week:
October 2014

See attached link to QLD government discussion paper:
Working Together For Better Housing and Sustainable Communities Consultation paper released in March 2016

## 2014-15 Network Action Plan

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<th>Action</th>
<th>Objective/Outcome</th>
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<tr>
<td><strong>Real Estate Engagement</strong></td>
<td>- Increase number of agencies prepared to work with us to sustain tenancies</td>
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<td>- Increase number of agencies who refer to us at an earlier point</td>
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<td><strong>Hoardings &amp; Squalor</strong></td>
<td>- Develop appropriate service responses in our region</td>
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<td><strong>Reconnect</strong></td>
<td>- Raise awareness of homelessness and available support services</td>
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<td><strong>Consumer Participation</strong></td>
<td>- Provide a forum for tenant/consumer voices to inform thinking and policy (through Qshelter) and regional work (through MBHNN)</td>
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- Present at REIQ breakfasts
- Develop property manager ‘champions’
- Participate in PIR funded project
  - Gather data on nature/scope/response
  - Support ‘Buried in Treasures’ groups
- Plan and convene Moreton Bay Homeless Person’s Week Event
- Plan and implement a Moreton Bay Consumer Survey and use data to plan better regional service delivery