Who delivers the Partners in Recovery Initiative?
The North Brisbane PiR Consortium has engaged a number of Support Facilitators who support the implementation of PiR within the North Brisbane region. These Support Facilitators are located within the following eight community service organisations:

- Aftercare
- Community
- Footprints
- Institute for Urban Indigenous Health
- Mental Health Fellowship Queensland
- Neami National
- Open Minds
- Richmond Fellowship Queensland

Where does North Brisbane Partners in Recovery Operate?
North Brisbane Partners in Recovery operates across the Brisbane North PiR region, which also aligns with the boundaries of the Metro North Hospital and Health Service.

Teams of Support Facilitators are located in community service organisations covering the Brisbane City area (Community and Footprints), Brisbane’s northern suburbs (Mental Health Fellowship Queensland, Neami National and Open Minds) and Caboolture and surrounding areas (Aftercare, Richmond Fellowship Queensland and Communique and Footprints). Community Service Organisations covering the Brisbane City area (Community and Footprints), Brisbane’s northern suburbs (Mental Health Fellowship Queensland, Neami National and Open Minds) and Caboolture and surrounding areas (Aftercare, Richmond Fellowship Queensland and Communique and Footprints).

Partners in Recovery
Eligibility Criteria
The PiR Initiative has been designed to support people with severe and persistent mental illness, who have complex needs that require support from multiple agencies.

Reflective of the topical development of severe and persistent mental illness, the PiR Initiative is suited to people aged in their mid-twenties and upwards, but all referrals should be considered on a case by case basis.

The following criteria are used to determine eligibility for North Brisbane PiR:

1. The person has a diagnosed mental illness that is severe in degree and persistent in duration; and
2. The person has complex needs that require services from multiple agencies; and
3. The person requires substantial support and assistance to engage with the various services they require to meet their needs; and
4. There are no existing co-ordination arrangements in place to assist the person in accessing the necessary services, or where they are in place, those arrangements have failed, or have contributed to the problems experienced by the person, and are likely to be addressed by acceptance into PiR; and
5. The person or their legal guardian has indicated their consent to being involved, and indicated a willingness to participate in PiR; and
6. The person lives within the North Brisbane catchment area (see map).

How to Refer to North Brisbane Partners in Recovery
Referrals to North Brisbane PiR can be made by anyone, including the individual themselves (self-referral) or by health practitioners, support services, family carers or the wider community, referring on behalf of someone, it is important to ensure the person is aware and consents to you making a referral.

Consideration must be given to the eligibility criteria listed above before making a referral. In terms of criteria 1, regarding a diagnosed mental illness that is severe in degree and persistent in duration, a formal diagnosis is not necessary. However, it is reflective of the typical developmental progression of severe and persistent mental illness, that a comprehensive assessment process in order for the person to be accepted into PiR. To make a referral, or to enquire about eligibility, call 1800 752 235. You can talk directly with one of the Support Facilitators who will guide you through the referral process, or can assist you with alternative referral options if PiR is not appropriate. Referral information is also listed on our website.
North Brisbane Partners in Recovery – Governance and Accountability

To achieve the national objectives for the PIR Initiative, the Brisbane North PIR leads a 12-member Consortium which collaboratively oversees implementation of the PIR Initiative in the North Brisbane region.

The Consortium Management Committee (CMC) is tasked with management and coordination of North Brisbane PIR, and is made up of a consumer representative, a carer representative, as well as representatives from the following agencies:

• Brisbane North PIR
• Metro North Hospital and Health Service
• Aftercare
• Community
• Ethics
• Institute for Urban Indigenous Health
• Mental Health Fellowship Queensland
• National
• Open Minds
• Queensland Alliance for Mental Health
• Richmond Fellowship Queensland

A number of criteria are considered in determining membership of the Consortium, including geographical spread, a diversity of organisations in terms of local, state and national scope, and involvement in organisations with a significant or exclusive focus on mental health, and with extensive experience in delivering quality services to people with mental illness and their families.

Objectives of Partners in Recovery

The ultimate objective of PIR is to improve the system response to, and outcomes for, people with severe and persistent mental illness who have complex needs.

Facilitating better coordination between clinicians and other support organisations at a regional level to promote seamless service delivery.

Strengthening partnerships and building better links between clinical and support organisations in the region.

Managing and improving the delivery of services and supports needed by the PIR target group.

Promoting a community based recovery model.

How does North Brisbane Partners in Recovery work with People?

The Support Facilitator’s role is to improve the system response to and outcomes for people with severe and persistent mental illness who have complex needs.

Engagement:

• Building and maintaining a working relationship with support clients.

Service Integration:

• Promote PIR services.

• Develop and maintain good relationships with and among local service providers.

• Facilitate the integration of services and supports into a person’s life, as required.

• Assisting people to build adaptive networks and communities.

Support Facilitation Taxonomy

North Brisbane Partners in Recovery – System Reform

North Brisbane PIR has access to a limited amount of Flexible Funding which can be used to purchase services and appropriate supports for people with severe and persistent mental illness who have complex needs.

The implementation of North Brisbane PIR is underpinned by the following principles:

Recovery

The National Framework for Recovery-Oriented Mental Health Services describes recovery in the traditional sense; rather it assists in better understanding the process and outcome for people with severe and persistent mental illness (page 4).

North Brisbane PIR supports recovery-oriented mental health practices.

Flexible

This model of delivery of PIR in North Brisbane has been designed to complement existing service delivery models in the region. The model for Support Facilitation has been designed to allow flexibility in working with consumers with consideration to their individual strengths and challenges.

Complementary to existing service systems

North Brisbane PIR focuses on multi-sectoral partnerships and effective outcomes, working alongside other organisations who share the same vision that North Brisbane PIR facilitates access to the service system, rather than originate services.

Able to better coordinate systems

North Brisbane PIR does not offer a ‘new service’ in the traditional sense, it is focused on better coordinating existing services and supports, Support Facilitators focus on building pathways and connections to other systems and supports to promote seamless service delivery.

Principles Underpinning Partners in Recovery

• Recognises and embraces the possibilities for recovery and wellness created by the strength and capacity of all people experiencing mental illness.
• Maximises self determination and self management of mental health and wellbeing.
• Assists families to understand the challenges and opportunities arising from their family member’s experiences.

North Brisbane PIR supports recovery-oriented mental health practice.

Support Facilitation Continuum

North Brisbane Partners in Recovery – Flexible Funding

North Brisbane PIR has access to a limited amount of flexible funding which can be used to purchase services and appropriate supports for people with severe and persistent mental illness who have complex needs. This funding may be used to address consumer’s needs that have been identified as part of the PIR Action Plan, but are not immediately able to be met through other channels. Funding has been designed to complement the core system capacity for the benefit of PIR consumers who are anticipated to be engaging responsibility from existing service providers.

When applied to mental health practice, this refers to care and support that:

• Recognises and embraces the possibilities for recovery and wellness created by the strength and capacity of all people experiencing mental illness.
• Maximises self determination and self management of mental health and wellbeing.
• Assists families to understand the challenges and opportunities arising from their family member’s experiences.

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